



chirosuite FAQ - Understanding the Statistics Report

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For the purpose of our FAQ, we used our sample data & the following values were selected on the Statistics Reports screen:

By Date Range tab -> Patient Visit Stats report -> By Scheduled Prac

Business Entity - <All Business Entities>

Practitioner - Seuss, Dr.

Start Date - Mon Nov 3, 2008

End Date - Fri Nov 7, 2008



Think before you Print! The great thing about a PDF is that you can read through it, open it over and over again, search it, and generally get all the information you need without ever printing it out on paper. Do what you can to help the environment and save the planet!

Understanding the Statistics Report

Sunbaked Demo Clinic Patient Visit Statistics by Scheduled Practitioner Report For Practitioner: Seuss, Dr. Period From : Nov 3, 2008 to Nov 7, 2008	
Total Regular Visits _____	170
Total New Patients _____	0
Total Other Visits _____	6
Total Unscheduled Patients _____	5
	181
 Total Patients _____	 172
Unique Patients _____	133
Maximum Patients in a Day _____	55
Minimum Patients in a Day _____	24
 Total Days _____	 5
Average New Patients Per Day _____	0.00
 Average Visits Per Day _____	 36.20
PVA _____	0.00
Other Appointment Type(s) Breakdown	
Evaluation _____	2
Re-Exam _____	2
Second Visit _____	2
	6

Total Regular Visits - this is for all the visits that fit under the Report Type of "Regular Visit" during the period.

Total New Patients - this is for all the appts that fit under the Report Type of "New Patient" visits during the period.

Total Other Visits - this is for all appts that do not fit into the "Regular Visit" or "New Patient" Report Types. If you have broken out the appts to create more detail in your report, you will see the numbers here.

Total Unscheduled Patients - this is for all the service item billings that are not associated to an appointment during the period (*see below for a more detailed explanation)

Total Patients - this is the unique number of patients (per day) seen during the period. If a patient came in twice in one day, they would only count once for that day.

Unique Patients - this is the unique number of patients seen during the period. If a patient came in every day for the period specified, they would only count once for that entire period.

Maximum Patients in a Day - this is the highest number of patients seen in one day during the period. Again, a patient is only counted once in a day.

Minimum Patients in a Day - this is the lowest number of patients seen in one day during the period. Again, a patient is only counted once in a day.

Total Days - this is the number of days actually worked during the period.

Average New Patients Per Day - this is a calculation of Total New Patients divided by the Total Days.

Average Visits Per Day - this is a calculation of Total Visits (total of Regular, New, & Unscheduled) divided by Total Days.

PVA - this is a calculation of Total Visits divided by Total New Patients. A higher number indicates you are bringing a lot of new patients into the clinic, a lower number means you are doing more maintenance on your existing patient base.

Other Appointment Type(s) Breakdown - if you have broken down your Report Types further than the ChiroSUITE default, you will see those numbers broken down here.

Total Unscheduled Patients (detailed explanation) - When you use the checkout wizard to bill a patient, ChiroSUITE calculates what to bill and what to charge. If you are manually billing an item, changing what is input or anything in between, it still has to count as a visit if what you are billing is a service item. When you add/change that item it becomes "unlinked" from the appt itself - for example, these are the items that when bill adjusted, do not return the appt to "Pending". This does NOT include situations where you check a patient out for an x-ray and then bill them for additional service items - although they go into the database as unlinked to the appt, if they are billed at the same time they only count as one. If you were to check the person out and then manually add an additional bill for the items it would then count as two.

--- End of FAQ ---

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